# Museum of Contemporary Art Australia





# MCA GENEXT EVENT

# TERMS AND CONDITIONS OF TICKET BOOKINGS AND ENTRY TO GENEXT EVENTS

- **1.** Genext (Event) is presented by Museum of Contemporary Art, Australia (MCA) and takes place either at MCA or at other various locations (Venues) in partnership with related cultural organisations.
- **2.** The following conditions determine the supply of all tickets to Genext that are issued by the MCA, or the MCA's authorised RSVP ticket supplier and allow access to the Venue where the Event is held.

If you, the individual booking or holding the ticket to the Event are under 18 years old you must have parental/guardian approval to book the ticket and attend the Event and further, your parent/guardian must read and consent to the Conditions.

Parents/guardians may be required by MCA to enter into a further agreement as evidence of consent to you attending the Event (decided on a case by case basis at the discretion of the MCA)

If you have booked and are holding a ticket to the Event and are under 18 years old we expect it is with parent/guardian consent.

# YOU AGREE TO THE FOLLOWING CONDITIONS;

## 3. Entry: You agree that:

**a.** the Event is a 12-18 years of age event only. You agree that you are aged 12 years old or older and not older than 18 years at the time of attending the Event. If you are aged older than 18 years you may be refused entry to the Event.

Attendees older than 18, are at times permitted to attend Genext. This allowance is to be made on a case by case basis at the discretion of the MCA.

**b.** you may be required to present one acceptable proof of age ID to enter the Event and Venue. MCA accepts the following forms of proof of age:

- a valid student ID card,
- a Learners Permit Driver's License,
- Keypass ID www.keypass.com.au,
- Passport or colour photocopy of a Passport that has been signed and stamped by a Justice of the Peace,
- Plastic or Laminated School ID,
- Boat License (only if it has Name, D.O.B & Photo),
- Motorbike License (only if it has Name, D.O.B & Photo),
- STA student ID Card www.isiccard.com.au,
- Proof of Age card,
- Photocopy of Birth certificate along with colour photo (copy or original is fine), both need to be verified, signed and dated by a Justice of the Peace.

- **c.** the Event is an alcohol free, smoke free and drug free event;
- **d.** you must present a valid ticket to gain entry to the Event and Venue.
- **e.** the MCA will document the event for the purposes of marketing and promotion. By entering the Event and Venue, you give consent for photographs or recordings of the event in which you appear to be used for promotional purposes for the MCA and Genext.
- **f.** by providing your email address you give permission for MCA to contact you regarding Event updates and information.
- **g.** there are restricted capacities of attendee numbers at Genext Events at MCA and other Venues. Once the maximum capacity is reached (once all ticketholders are admitted) there will be no further admissions.

#### 4. Prohibited Items: You agree that:

- **a**. for the comfort and safety of attendees and performers the following items are NOT allowed into the Event or Venue: alcohol; animals except service animals (e.g. seeing eye dogs, police dogs); firearms, or any item that could be used as a weapon; laser pointers, distress signals, whistles or loud hailers; or other items deemed or considered dangerous or capable of causing a public nuisance that could be used to distract, obstruct or interfere with any artist, performer or other attendees enjoyment.
- **b**. no illicit substances or drugs may be brought to the Event or in or around the Venue. Any person found in possession of suspected illicit substances or drugs within or around the vicinity of the Event or Venue will be removed or refused entry and referred to the police; Prescribed medication requires a doctors certificate and is allowed into the event provided that you hold and show security a written consent from a registered medical health professional.

**c.** all MCA or Venue reserve the right to refuse entry or to remove any persons wearing inappropriate clothing, jewellery, or any accessory displaying offensive material.

**d.** prohibited items will be confiscated by MCA or Venue security. MCA and Venue security accept no responsibility for confiscated items.

If you have in your possession or refuse to surrender to the Event staff any prohibited object or article, including alcohol, that is not permitted to be brought into or used in the Event or Venue, you may be refused entry to the Event and Venue;

#### 5. Conduct: You agree:

a. to abide by all terms of entry into the Event and the Venue (as prescribed by the Venue) to the extent those terms of entry do not conflict with these Conditions; and

#### b. not to do any of the following at Genext or in or around the Venue:

- i. cause damage to, improperly use, deface or tamper with any part of the Venue, public facility or event activity infrastructure, nor remove or attempt to remove any item or object from the Venue or the Event;
- ii. throw or attempt to throw any stone, glass, heavy projectile or other object;
- **iii**. use indecent, obscene, racist or discriminatory language or threatening and/or insulting words, depict racist or threatening symbols or images in art-making areas or otherwise behave in a threatening, abusive, riotous, indecent or insulting manner, this includes any form of sexual harassment;
- **iv.** interfere with, obstruct or hinder the Venue, its employees, volunteers and contractors in the exercise of their powers, functions or duties or behaviour in a manner which threatens, or is intended to threaten the safety of the performers, employees, agents or contractors;

- **v.** behave in a manner which interferes with the other patrons' enjoyment of the Event; such as 'stage diving', 'moshing', 'crowd climbing' and 'crowd surfing'. Such activities are strictly prohibited at Genext and the Venue;
- vi. smoke or drink alcohol;
- **c**. in the event of an emergency situation or evacuation, you must follow all official directions by Venue staff & security;
- **d.** an attendee who is deemed to be affected by the consumption of alcohol or drugs may, in the sole discretion of Venue staff, be refused entry to, or ejected from the Venue.

#### 7. Changes can occur:

- **a.** MCA reserves the right to cancel, re-schedule, relocate Genext or add, withdraw or substitute artists and or vary advised programs and audience capacity at the Event. Particular performances or activities may need to be cancelled, terminated early or rescheduled for various reasons, safety issues or concerns, extreme heat, rain, other adverse weather or force majeure events
- **b.** if the Event is rescheduled or significantly relocated your ticket will remain valid for the reschedule date or location.

#### 8. Your property:

- **a.** Whilst at the Event, you must take care to protect your own property from loss and damage and take steps to prevent your property causing safety issues or damage to other people or property.
- **b.** A free cloakroom may be provided at the Event which attendees are encouraged to use. All due care is taken of belongings left by attendees in the cloakroom but no responsibility is accepted by MCA.

- **c.** MCA advises attendees not to bring expensive cameras or other equipment to the Event.
- **d.** MCA or Venue will not be liable for any loss or damage (including any direct, indirect or consequential loss or damage) to any property brought into the Event and Venue. You must not leave bags or packages unattended at any time.

For safety reasons, any unattended bags or packages may be removed

## 9. Your safety:

**a.** Whilst at the Event and in the Venue you must take care to protect your safety and the safety of others. You are required to take appropriate care for your sun protection and hydration. You must wear appropriate footwear and clothing at all times.

Volume levels on the Sculpture Terrace or other outdoor areas at Genext vary as live music may be programmed. MCA recommend that you take appropriate care for your hearing protection, including using earplugs.

If you feel at any time your own or anyone else's health or safety is threatened, you should contact the nearest security guard, Venue staff or MCA Youth Committee member, if you feel at any time uncomfortable with partaking in a programmed activity or experience at the Event you should immediately desist;

- **b.** It is the responsibility of the attendee or parent/guardian of the attendee to inform MCA pre-event if:
- i. You have a food allergy which could potentially put your health at risk
- ii. You have a specific need which may require attention or special care

  Any attendee information provided to MCA regarding health or other private details will be treated as strictly confidential.

- **c**. You consent to MCA or Venue accessing your medical information regarding any medical treatment that you received or claimed to have received at the Event or in the Venue;
- **d.** You consent to trained MCA or Venue staff administering first aid in the event of an accident or emergency.
- **e.** You are admitted to the Event and Venue at your own risk. The Event is coordinated and managed with all due care and skill, however, MCA and Venue will not be liable for any loss or damage (including any direct, indirect or consequential loss or damage) or for any personal injury.
- **f.** MCA or Venue are not responsible for attendee well-being or safety before or after the Event once you have left the Venue. MCA recommends traveling to and from the Event in groups. MCA is able to provide: (upon request, decided on a case by case basis at the discretion of MCA)
- i. a chaperone to accompany attendees between public transport and Venue before and after the Event (chaperones are not liable for the safety of attendees)
- ii. Financial assistance to eligible organisations towards the cost of transporting a group of young people to the Event
- **10. Important Information**: You acknowledge and agree that if you contravene any of these Conditions or the Venue terms and conditions you may:
- **a**. be refused entry to the Venue;
- **b.** be ejected from the Venue;
- c. be permanently banned from the Event, Venue or MCA
- **d.** be referred to the Police.